



The Product

A Program Management Office (PMO) can be a vital tool for building an organization's core competencies, and delivering maximum business value from its portfolio of projects. The Fulcrum Methods *Program Management Office Methodology (PMO 2009)* is a proven toolset to identify, achieve and maintain value from your Program or Project Management Office. Use Fulcrum Methods' *PMO 2009* to harness:

- Strategic change management initiatives
- Information technology planning, vendor selection, development, implementation and support projects
- Process improvement initiatives
- Operational service excellence programs
- Disparate yet interdependent initiatives
- Revenue cycle, compliance management and claims/remittance improvements
- Facility improvement and construction projects

The People

"There is a lot being said about the need to get things done in information technology. Fulcrum is a tool that gets things done. It takes you from talk to action."

Craig Castro, CEO
Community Medical Centers – Clovis Campus

The Power

- Consistent project management and governance
- Coordinated quality improvement (Six Sigma, CQI, ITIL and other standards)
- Reduced project failure rates
- Increased customer satisfaction
- Synchronized organizational efforts
- Defined assessment workflow for project prioritization/approval/scheduling/sizing/budgeting/resourcing/status/quality
- Improved visibility around change initiatives

The Value

- Accelerate time to business value
- Maximize quality, forecasting and earned value
- Increase on-time, within budget and to-scope success
- Control cost for in-demand, valuable or scarce resources
- Manage and mitigate risk
- Provide employee continuing education with Fulcrum Methods Certification Program
- Flexible licensing structure scalable to your requirements

The Solution: PMO 2009

Work Plan

- Establishing a new PMO
- Maintaining an established PMO
- Improving existing PMO functions

Guidebook Overview

- Planning and Initiating
- PMO Process Design
- Establish and Implement PMO Structure
- Perform Baseline Assessment
- Consolidate and Build the Program
- Kick-Off PMO Initiative
- Implement Project Management Standards
- Monitor PMO Standards and Processes

Standard Deliverables

- PMO Work Plan
- PMO Charter
- PMO Steering Committee Charter
- PMO Governance Responsibility Matrix
- Project Request Workflow
- Project Prioritization Scorecard
- Project Scope
- Project Sizing
- Project Approval Process
- Project Request Form
- Project Alternatives Study
- Risk Management Plan

Project Management & Collaboration Tool (PMC)

- Secure anywhere/anytime Internet access
- Document repository
- Executive views/dashboard
- Project request management
- Complete project management toolset
- Capacity planning/resource management
- Timesheet entry
- Budget/expenses tracking
- Discussions/news/polls
- Custom application development
- Custom reporting engine



Learn More:

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